

# Tariff Regulations

of the WGD Donau Oberösterreich Tourismus GmbH  
for the use of passenger ferry docks in Upper Austria

## **Tariff Regulations valid from 1.1.2026 to 31.12.2026**

The following tariffs are applicable for the use of the private facilities  
following § 5 of the Terms and Conditions:

## **1. Terms and Conditions**

### Subject to fees

- Watercrafts or floating facilities defined by § 2 of the Shipping Law 1990, BGBl. 87/1989.

### Exempt from fees:

- Public service watercrafts on official duty
- Water police & Austrian customs watercrafts
- Fire department watercrafts on duty and during training
- Watercrafts of foreign states and agencies that operate on behalf of their administrations
- Dinghies, belonging to taxable watercrafts or floating facilities.

### Fees are incurred:

- By watercrafts from the point of docking at a passenger ferry dock
- By swimming facilities from the point of docking at a passenger ferry dock

- 1.1. Debtors are the users of the passenger ferry docks; creditors are the operators.
- 1.2. The debtors or their agents are obligated to immediately notify the operator with relevant information once they have subjected themselves to fees. Users, who dock their watercrafts at a passenger ferry dock several times within a month, are obligated to notify the operator of this within a summary report.
- 1.3. The operator prepares the billing of fees at the end of each month. The fee is due 14 days after the invoice date. Late payments incur an interest set at the rate of 4% above the applicable discount rate, set by the Austrian National Bank on the date of maturity. The fees are net figures. Turnover tax services are subject to additional sales tax in accordance with statutory provisions. For payment transfers within the EU, the following free of charge transfer code applies: **BIC: RZ00AT2L- IBAN: AT75 3400 0000 0269 3190**  
We do not accept bank checks.  
**For countries outside the European Union:** the operator covers any incurred domestic Austrian transfer fees. The user covers any foreign incurred transfer expenses.
- 1.4. Fees are collected from the 1.1.1999.

## **2. Docking Fee**

- 2.1. Docking fee is payable by all passenger ships / passenger cabin vessels, onto which passengers embark, disembark, or throughout an interim stay, temporarily go on land and for technical short stays (e.g. security checks).
- 2.2. Only on payment of the docking fee, will the continuous docking of the vessel at a passenger ferry dock, from arrival to departure, be granted. For a simple change of berth, no new docking fee is applicable.
- 2.3. The docking fee is determined according to the intended use of the passenger ferries / passenger cabin vessels and their covered m<sup>2</sup> of water surface.
- 2.4. To determine the m<sup>2</sup> of covered water surface, the maximum length and the maximum width of the watercrafts are multiplied together. The surface is commercially estimated.

## 2.5. The docking fee applies to (net prices excluding sales tax):

### 2.5.1. For a single docking of **passenger ships**, deployed in the **Inner Austrian and cross-boarder** day trip transport exchange

– For the embarkation/disembarkation of up to 4 hours	€ 0,10/m <sup>2</sup>
– For 4-12 hours	€ 0,11/m <sup>2</sup>
– For more than 12 hours to 24 hours as well as for each additional day	€ 0,12/m <sup>2</sup>
– <i>However at least</i>	€ 30,86

From 100 dockings per vessel per year, a **discount of 30%**

From 200 dockings per vessel per year, a **discount of 40%**

From 300 dockings per vessel per year, a **discount of 50%** is granted.

The discount is calculated annually retrospectively and, where appropriate, trusted to the concerned vessel owner.

### 2.5.2. For a single docking of **passenger-cabin vessels**, for the embarkation/disembarkation of passengers and stopovers

For a stay of

– 0-2 hours	€ 0,43/m <sup>2</sup>
– more than 2 hours to 6 hours	€ 0,45/m <sup>2</sup>
– more than 6 hours to 12 hours	€ 0,49/m <sup>2</sup>
– more than 12 hours to 24 hours as well as for each additional day	€ 0,51/m <sup>2</sup>

### 2.5.3. Value-guarantee

The docking fees are value-guaranteed. The value-guarantee is calculated in accordance with the consumer price index proclaimed by the Austrian Central Statistics Office or its intermediary index. The docking fee varies in the extent to which the mentioned index changes against its base. The WGD is entitled to adjust the docking fees, due to index increases, on the 1.1. of each year.

## 2.6. Cancellation fees (for berth cancellations with deadline 01.03.)

– Up to 60 days prior to docking	0%
– From 59 to 30 days prior to docking	10%
– From 29 to 4 days prior to docking	20%
– From 3 days (72 hours) prior to docking	40%

If a reserved docking is not used by the shipping operator and this is reported only after the docking date in question, the entire docking fee will automatically be billed, as the dock was consequently blocked and could not be resold. If payment is delayed, the WGD reserves the right to cancel future docking reservations already confirmed.

## 2.7. Handling fee (for berth cancellations with deadline 01.03.)

For cancellations of berth reservations booked at short notice (e.g. due to water levels), where the WGD passenger ferry docks were only booked as an alternative ferry dock (example Passau) and for cancellations of short berths (max. 30 min. berthing time) a handling fee of € 60.00 excl. VAT per cancelled booking will be charged instead of the cancellation fee.

## 3. Supply of drinking water and electricity / disposal

Attention: all prices are subject to change.

### **Obligation to Shore power connection (Powerlock-System)**

If a shore power system is available (Engelhartszell I, Engelhartszell II, Engelhartszell III, Linz-Schloss 11, Linz-Nibelungen 12, Linz-Hauptplatz 13, Linz-Lentos 14), all users (passenger cabin vessels) are obliged to connect the on-board power supply to the power terminals mounted on the floating landing facilities using the on-board cables immediately after mooring if the mooring time exceeds two hours.

Once connected, it is prohibited to continue running the ship's own power generation machinery (diesel generators or propulsion engines).

The ship's entire electricity requirements must be supplied exclusively via the shore power systems.

The electricity purchased is billed directly between the electricity provider and the user, without involving the operator.

For short-term mooring, less than two hours, there is no obligation to connect.

If the shore-side power supply is interrupted, for whatever reason, or in the event of technical faults at the energy terminal, the operator and the electricity provider shall not be liable or responsible in any way. In such cases, users are of course authorised to activate the on-board power supply network.

The operator expressly reserves the right to exclude users from further use of the landing facilities in the event of violations of the connection obligation. This also applies to bookings that have already been confirmed in advance.

Please note that wastewater/sewage disposal must always be reported to the operator in advance.

### **Linz-Nibelungen (No.12) – Linz-Hauptplatz (No.13) – Linz-Lentos (No.14)**

#### **Water**

The use is only allowed and possible by prior notification to the WGD Donau Oberösterreich Tourismus GmbH. The fee is per m<sup>3</sup> of water € 2,92 plus € 10 Tank flat rate per refueling (excl. VAT)

A 2-inch standpipe with a meter can be found in a sealed box at the pier No.14 Linz-Lentos. The box is locked, and the open code will issue upon registration. Water withdrawal reports are also located in the box or can be requested from the operator. For each refueling a water withdrawal report must be completed and signed by the crew. The report must be stored again in the box or be transmitted to the operator by e-mail.

#### **Waste disposal**

Disposal of residual waste only upon request and by prior registration at: Linz Service GmbH, container service, Tel.: +43(0)732/3400-6809, mobile: +43(0)664/803 406 833, E-Mail: [containerservice@linzat.at](mailto:containerservice@linzat.at) 4020 Linz, Nebingerstraße 4, AUSTRIA. Internet: <http://www.linzag.at>

Registrations for waste disposal on weekends until Friday, 10.00 a.m. at the latest.

Billing takes place directly between the waste disposal facility and the shipping operator.

Disposal of food leftovers only upon request and by prior registration at: Linz Service GmbH, distribution Stoffstrommanagement / division waste, Mr. Peter Schmitzberger, mobile: +43(0)664/803 406 792, E-Mail: [p.schmitzberger@linzag.at](mailto:p.schmitzberger@linzag.at) 4020 Linz, Nebingerstraße 4, [www.linzag.at](http://www.linzag.at)

Registrations for waste disposal on weekends until Friday, 10.00 a.m. at the latest.

Billing takes place directly between the waste disposal facility and the shipping operator.

### **Sewage / Wastewater disposal**

Disposal of sewage and/or waste water (only at Linz-Hauptplatz 13 and Linz-Lentos 14) is only possible and permitted by external companies (no disposal into the canal system). Advance information to the WGD Donau Oberösterreich Tourismus GmbH.

### **Electricity (CEE-System)**

The use is only possible and granted after prior notification to the WGD Donau Oberösterreich Tourismus GmbH.

### **Noise control**

The skippers are requested to take all measures to avoid unnecessary noise, especially between 22:00 and 07:00.

## **Engelhartszell**

### **Water**

The municipality of Engelhartszell asks for pre-registration per telephone at least two days in advance at +43(0)664/11 18 649 to check availability. The municipality provides – by prior agreement – a standpipe with a meter, as well as various hoses.

Billing takes place directly between the municipality of Engelhartszell and the shipping operator.

During office hours (Monday – Thursday: 07.00-17.00 h, Friday: 07.00-11.00 h) a flat-rate of € 77,27 excl. taxes (winter rate: € 109,09 excl. taxes) is charged. Outside office hours the flat-rate is € 109,09 excl. taxes (winter rate € 141,82 excl. taxes).

Furthermore € 3,28 excl. taxes will be charged per m<sup>3</sup> water. In Engelhartszell there is a maximum of 70 m<sup>3</sup> water PER DAY available for cruise ships.

In the winter months a water supply is only possible in exceptional cases.

### **Waste disposal**

Disposal of waste only possible by prior registration at least 2 working days in advance (per telephone or e-Mail) at: Land Rein, Gewerbestraße 12, 4760 Raab, Tel. +43(0)7762/223 880 (Mr. Forst) or +43(0)676/845 833 834 (Mr. Schmid), E-Mail: [office@land-rein.net](mailto:office@land-rein.net).

Billing takes place directly between the shipping operator and the waste disposal facility.

### **Sewage / Wastewater disposal**

Disposal of sewage and/or waste water (only at Engelhartszell III) is only possible and permitted by external companies (no disposal into the canal system). Advance information to the WGD Donau Oberösterreich Tourismus GmbH.

## **Grein**

### **Water**

Withdrawal only possible and permitted by prior registration (at least 1 working day in advance) per e-mail to: [wasserwerk.grein@aon.at](mailto:wasserwerk.grein@aon.at) and only supervised by the water attendant of the municipality of Grein, Mr. Grafeneder – Tel. +43(0)664/14 07 805. The maximum quantity is limited to 40 m<sup>3</sup> per day.

No withdrawal of water possible during the months of winter.

The **un-notified use** of supply and disposal facilities at **all** Upper Austrian ferry docks, will be charged twice the docking fee in addition to the charges for water, electricity, waste and sewage disposal.

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#### **4. Penalty for Breach of Contract**

Anyone who violates intentionally or out of negligence, the accompanying Terms and Conditions, will incur a penalty.

When in violation of:

- § 7 registration and deregistration,
- § 10 assignment of landings and berths, and
- § 11 mooring and anchoring,

The **fourfold** of the docking fee is incurred,

- § 8 boarding of watercrafts and floating facilities,
- § 9 keeping passenger ferry docks and waste disposals clean,
- § 12 gangways,
- § 13 shutting down of watercrafts,
- § 14 restrictions of movement,
- § 15 supply and disposal,

The **threefold** of the docking fee is incurred.

The underlying penalty-docking fee is defined as a base value, excluding the discounts provided in Paragraph 2.5.2. In case of recurrence, the afore-mentioned penalty doubles. The **maximum penalty** per application process is fixed at **€ 1.000, -**.

**Linz, Dezember 2025**

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